

Consumer Protection & Product Liability Law in India: A Paradigm Shift

After almost 35 years, India turned a new leaf in consumer welfare legislation with the introduction of the revamped Consumer Protection Act, 2019. Amongst the various changes introduced is the new chapter dedicated to product liability, which determines the roles and responsibilities for each stakeholder across the product supply chain. In addition, the new law also establishes a consumer watchdog – the Central Consumer Protection Authority (CCPA) – entrusted with protecting and enforcing consumer rights as a class.

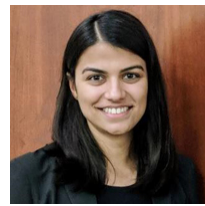
Will the new regime bring about an increase in product liability claims? What enforcement activities can be expected of the CCPA? Join us as we deliberate on the contours and implications of the new law, with special focus on the product liability framework.

SPEAKERS



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Focus Areas:

Some of the key issues that we would discuss include:

- Kinds of products and services covered under the product liability regime
- Determination of liability between product manufacturers, service providers and product sellers
- Implication of the new framework for foreign manufacturers
- Types of reliefs under the product liability regime
- Typical defenses against a product liability claim
- Dispute resolution options for dealing with product liability claims
- Role of technical expert in a product liability claim

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Thursday, November 11, 2021

Time:

16:30 – 17:30 (IST) / 11:00 – 12:00 (GMT)
 12:00 – 13:00 (CET) / 19:00 – 20:00 (SGT)